

# Sedex Members Ethical Trade Audit Report



Audit Details								
Sedex Company Reference: (only available on Sedex System)		ZC405714425		Sedex Site Reference: (only available on Sedex System)			ZS405750630	
Business name (C name):	ompany	ZHEJIANG TREAS	THEJIANG TREASURE CRAFTS CO LTD					
Site name:		ZHEJIANG TREAS	URE C	RAFTS CO LTI	D			
Site address:		浙江省温州市龙港市东塘 路743-792号 N/A 温州市 N/A CN		Country:		CN		
Site contact and job title: Mr. Zhang Qing / Management represnetative								
SMETA Audit Pillars:		Labour Standards	Health and Safety (plus Environment 2-Pillar)		Environi 4-pillar		ment	Business Ethics
Date of Audit:		2023-06-05	•					
		Aud	dit Comp	oany Name:				
		TUV Rhe	inland (	TUEV Rheinlaı	nd)			
Audit Conducted By								
Affiliate Audit Company	N	Purchaser				Retailer		
Brand owner		NGO				Trade U	nion	
Multi-stakeholder	i-stakeholder				Combined Audit (select all that apply)			

Audit company: Report reference: Start Date: ZAA600012460 2023-06-05

End Date:

2023-06-06

#### **Audit Content:**

**SMETA** 

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 (March 2019) was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

#### 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

#### **4-Pillar SMETA**

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

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#### **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Auditor Team						
Lead Auditor:	Nancy Pei	APSCA Number:	21703804			
Additional Auditors:						
Date of declaration:	2023-06-06					

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

Site Representation				
Full Name:	Mr. Zhang Qing			
Title:	Management represnetative			
Date of declaration:	2023-06-06			

#### Comments:

Any exceptions to this must be recorded here (e.g. different sample size):
Sampled wage records from the past 5 months were provided for review (5 months only since the operation for digital thermometer just started last Sep 2020).
The audit took 2.0 man-days (9AM-6PM per day). Audit time was extended until 8PM due to the extent of documentation; this was agreed

upon with the factory representatives

Nil

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# **Summary of Findings**

Issue		a of informity	Nui	mber of iss	ues	Findings
(please click on the issue title to go direct to the appropriate audit results by clause)	ETI	Local Law	NC	Obs	GE	
0A - Universal rights covering UNGP			0	0	0	
0B - Management systems and code implementation			0	0	0	
1 - Freely chosen employment			0	0	0	
2 - Freedom of association and right to collective bargaining are respected			0	0	0	
3 - Working conditions are safe and hygienic	3.1 3.1	§1 §2	2	0	0	NC - ZAF600078084 NC - ZAF600078085
4 - Child labour shall not be used			0	0	0	
5 - Living wages are paid	5.1	§3	1	0	0	NC - ZAF600078082
6 - Working hours are not excessive	6.1	§4	1	0	0	NC - ZAF600078083
7 - No discrimination is practiced			0	0	0	
8 - Regular employment is provided			0	0	0	
8A - Subcontracting and homeworking			0	0	0	
9 - No harsh or inhumane treatment is allowed			0	0	0	
10A - Entitlement to work and immigration			0	0	0	
10B2 - Environment 2-pillar			0	0	0	
10B4 - Environment 4-pillar			0	0	0	
10C - Business ethics 4-pillar			0	0	0	

Version 6.1

#### **Local Law Issues**

Issue	Description
§1	Safety Production Codes for Presswork (GB 8176-2012) The plant shall select, provide and enforce the use of safety devices for the operator within the press danger zone. Safety devices include safety protection devices (such as a variety of protective cover, protective fence, etc.) and safety control devices (such as hands control devices, light control protection devices, etc.) two categories. When the opening size of the press operating danger zone is less than or equal to 6mm, it is not subject to this limit.
§2	Work Safety Law of the People's Republic of China, Article 45: The production and business operation units must provide the employees with labor protective articles that meet the national or industrial standards, and supervise and educate the employees to wear and use them in accordance with the rules for use.

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§3	Labor Law of the People's Republic of China (2018 Amendment) Article 72, The sources of social insurance funds shall be determined according to the categories of insurance, and an overall pooling of insurance funds from the society shall be introduced step by step. The employing unit and laborers must participate in social insurance and pay social insurance premiums in accordance with the law. Article 73, Laborers shall, in accordance with the law, enjoy social insurance benefits under the following circumstances: 1. Retirement; 2. Illness or injury; 3. Disability caused by work-related injury or occupational disease; 4. Unemployment; 5. Child-bearing.
§4	PRC Labour Law, Article 41 The employing unit may extend working hours due to the requirements of its production or business after consultation with the trade union and labourers, but the extended working hour for a day shall generally not exceed one hour; if such extension is called for due to special reasons, the extended hours shall not exceed three hours a day under the condition that the health of labourers is guaranteed. However, the total extension in a month shall not exceed thirty-six hours.

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	Site Details		
Company Name	ZHEJIANG TREASURE CRAFTS	CO LTD	
Site Name	ZHEJIANG TREASURE CRAFTS	S CO LTD	
GPS location (if available)	GPS Address:  No.743-792,Dongtang RD,Longgang,Wenzhou City 325802,Zhejiang,China		
	Coordinates:	N: 27°31′2.75″ E: 120°25′34.72″	
Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business License: 913303276639 to Long term	9305169 Valid from Jun 29, 2007	
Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Crafts (Badge, medal, keychain, t crafts, Fridage magnet, etc)	pottle opener, ornament, plastic	
Site description: (Include size, location, and age of site. Also, include structure and number of buildings)		ed, so it is further explained as NG TREASURE CRAFTS CO Site name: ZHEJIANG 江奇越工艺品有限公司Site RD,Longgang,Wenzhou City 州市龙港市东塘路743-792号. audit 4-Pillar on 5-6/06/2023 JIANG TREASURE CRAFTS CO Congtang RD,Longgang,Wenzhou re was a total of 3 buildings in the uilding as workshop, warehouse, rest area to other company, and eview. No shared workers was impany. These building s belongs to certificate was provided for a were provided. There were 39 of including 35 workers and 4 d for 5 days a week and 8 hours lunchtime from 11:30 to 13:00. If the color of the color	

Structure and number of buildings	Building Name:		Factory building no.1			
	Floor	Description	า	Remark		
	1~2	office		Built in 2021		
	3-7 other factor		ry	Built in 2021		
	Building Name:		Factory bu	uilding no.2		
	Floor	Description	า	Remark		
	1	Raw mater warehouse Punching/ casting/Inje	e/ Die	Built in 2021		
	2	Paint/glue/ /finished pr warehouse	roduct	Built in 2021		
	3-5	other facto	ry	Built in 2021		
Visible structural integrity issues (large cracks) observed?	☐ Yes ☑ No					
Clacks) observed :	Please give details:					
	Based on onsite observation, no visible structural integrity such as crack was found.					
Does the site have a structural engineer evaluation?	✓ Yes □ No					
	Please give details:					
	The factory provided E Records of the buildin	Building Stru gs in the fac	icture Safet ctory	y Certificates or		
Site function	□ Agent		✓ Factor Proces	y sing/Manufacturer		
	☐ Finished Product	Supplier	□ Growe	er		
	☐ Homeworker		□ Labou	r Provider		
	☐ Pack house		□ Primai	ry Producer		
	☐ Service Provider		□ Sub-co	ontractor		
Months of peak season						
Process overview	The main products in keychain, bottle opene etc). The main product Punching-Die casting-PackingFinished good were cutting machines machines and die cas	er, ornamen tion process Injection m ls. The mair s, punching	t, plastic cra s included: l olding -Ass n equipmen machines, i	afts, Fridage magnet, Raw material - embly- t used in the factory		
What form of worker representation is there	□ Union		□ Worke	er Commitee		
on site?	☑ Other		□ None			
Please give details:	2 worker representativ	es on site				
Is there any night production work at the site?	☐ Yes ☑ No					
Are there any on site provided worker accommodation buildings	☐ Yes ☑ No					
	Please give details:					

Are there any off site provided worker accommodation buildings	☐ Yes ☑ No
	Please give details:
Were all site provided accommodation buildings included in this audit	☐ Yes ☑ No
	Please give details:
	No dormitory was provided

Audit Parameters							
Time in and time out	Day 1		Day 2				
	In	09:00	In	08:30			
	Out	17:00	Out	12:30			
Audit type:	FULL_INITIAL						
Was the audit announced?	ANNOUNCED						
Was the Sedex SAQ available for review?	Yes						
Any conflicting information SAQ/Pre-Audit Info to Audit findings?	it No						
Who signed and agreed CAPR	Mr. Zhang Qing / Management represnetative						
Is further information available	No						

Audit company:
TUV Rheinland (TUEV Rheinland)

Report reference: ZAA600012460

Start Date: 2023-06-05

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Audit attendance	Management	Worker Representatives				
	Senior management	Worker Committee representatives	Union representatives			
A: Present at the opening meeting?	Yes	Yes	No			
B: Present at the audit?	Yes	Yes	No			
C: Present at the closing meeting?	Yes	Yes	No			
Reason for absence at the opening meeting	No union on site					
Reason for absence during the audit	No union on site					
Reason for absence at the closing meeting	No union on site					

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# **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

	Worker Analysis								
	Local				Migrant*	Home			
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	workers	Total	
Worker numbers – male	4	0	0	20	0	0	0	24	
Worker numbers – female	5	0	0	6	0	0	0	11	
Total	9	0	0	26	0	0	0	35	
Number of Workers interviewed – male	1	0	0	6	0	0	0	7	
Number of Workers interviewed – female	1	0	0	2	0	0	0	3	
Total – interviewed sample size	2	0	0	8	0	0	0	10	

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	Nationalities Structure	
Nationality of Management	Chinese	
Please list the nationalities of all workers, with the three most common nationalities listed first.	Nationaility 1: CHINESE	approx %: 100%
Was this list completed during peak season?	☐ Yes ☑ No	
	Please give details:	
	No obvious peak season in past one year	
Worker remuneration	Workers on piece rate:	0%
	Paid hourly:	100%
	Salaried:	0%
Payment cycle	Paid daily:	0%
	Paid weekly:	0%
	Paid monthly:	100%
	Other:	0%
	Details for other:	NA

Audit company:
TUV Rheinland (TUEV Rheinland)

Report reference:

Start Date:

End Date:

Worker Interview Summary			
Were workers aware of the audit?	☑ Yes □ No		
Were workers aware of the code?	☑ Yes □ No		
Number of group interviews:	1 group of 4 workers		
Number of individual interviews:	Male: 4 Female: 2		
All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.	☑ Yes ☐ No Please give details:		
Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	☑ Yes □ No		
In general, what was the attitude of the workers towards their workplace?	☑ Favorable ☐ Non-favourable ☐ Indifferent		
What was the most common worker complaint?	No Workers complained anything		
What did the workers like the most about working at this site?	Most workers said that they were satisfied with the wages.		
Any additional comment(s) regarding interviews:	Nil		
Attitude of workers to hours worked:	Workers wanted to work more overtime to earn more money and workers stated overtime was voluntary.		
Is there any worker survey information available?	☐ Yes ☑ No Please give details:		

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#### Attitude of workers:

6 employees were selected for the individual interview and 4 employees in 1group were selected for the group interview, the workers were assured of confidentiality and they spoke freely of their views of the factory. All workers said they were satisfied with their employment at the factory and that they were satisfied with the current wages which in their view were in line with wages in the locality. They felt free to leave this employer and understood the notice period required. They had good relationships with their supervisors and managers who treated them with respect.

#### Attitude of worker's committee/union reps:

2 worker representatives were elected by workers freely. The worker representatives were favourable with the management and factory environment. All the association activities were supported by the factory. No any negative information was observed.

#### Attitude of managers:

The factory management showed a positive attitude to this audit during the whole process. All necessary areas were allowed access for tour and a private room was arranged for employees' interview. The management agreed all non-compliances found in audit and willing to take corrective actions for the findings.

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#### 0A - Universal Rights covering UNGP [Summary of Findings]

0A: Compliance Requirements

- 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human

0.A.3 Businesses shall identify their stakeholders and salient issues.

- 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights
- 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.
- 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter. Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current Systems:

- 1. The factory implemented and maintained systems for delivering compliance to human rights. And factory trained human rights basic needs to their employees.
- 2. Mr. Zhangqing/ Management representative was appointed as responsible personal for the implementation of standards concerning Human rights.
- 3. The factory had established social responsibility policies, procedures and work instructions to compliance with standards concerning Human rights.
- 4. The factory communicated standards concerning Human rights to their suppliers and provided the questionnaire of standards concerning Human rights through their supply chain.
- 5. Internal CSR audit was conduct on Nov. 15, 2022 and management review was conducted on Nov. 21, 2022 in the factory.
- 6. The factory had a transparent system in place for confidentially reporting and dealing with human rights

#### impacts without fear of reprisals towards the reporter. Evidence examined: Employee manual CSR manual and procedures Supplier management procedure Internal CSR audit records and management review records Training records Worker interview Any other comments: Nilil

Policy statement that expresses commitment to respect human rights?	☑ Yes □ No	
	Please give details:	
	The factory implemented and maintained systems for delivering compliance to human rights.	
Are the policies included in workers' manuals?	☑ Yes □ No	
manda.	Please give details:	
	the policies included in workers' manuals	

Audit company: Report reference: Start Date: End Date:

Does the business have a designated person responsible for implementing	☑ Yes □ No	
standards concerning Human Rights?	Please give details:	
	Mr. Zhangqing/ Management representative was responsable for it	
Does the business have a transparent	☑ Yes □ No	
system in place for confidentially reporting, and dealing with human rights impacts	Please give details:	
without fear of reprisals towards the reporter?	Confidentially reporting such as through workers' representatives directly or wrote anonymous letter to the suggestion box or called the telephone of the factory boss directly. And the prevention of retaliation procedure was established in the factory	
Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement)	☑ Yes □ No	
Does the business demonstrate effective data privacy procedures for workers'	☑ Yes ☐ No	
information, which is implemented?	Please give details:	
	The factory had established wor procedure in the factory.	kers' privacy information protection
Measuring Workplace Impact		
Annual worker turnover(Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover))	Last year This year	10.0% 10.0%
Current % quarterly (90 days) turnover(Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2])	7.5%	
Annual % absenteeism(Number of days lost	Last year	5.0%
through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year)	This year	2.0%
Quarterly (90 days) % absenteeism(Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period / 2] * Number of available workdays in the month)	2.0%	
Are accidents recorded?	☑ Yes □ No	
	Please give details:	
	No serious accident was happe	ned during last 12 months.

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Annual Number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers)	Last year	0.0%
	This year	0.0%
Quarterly (90 days) number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers)	0.0%	
Lost day work cases per 100 workers([(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers)	Last year	0.0%
	This year	0.0%
% of workers that work on average more	6 month	0.0%
than 48 standard hours / week in the last 6 / 12 months	12 month	0.0%
% of workers that work on average more	6 month	0.0%
than 60 total hours / week in the last 6 / 12 months	12 month	0.0%

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# 0B - Management Systems and code Implementation [Summary of Findings]

#### **0B: Compliance Requirements**

- 0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.
- 0.B.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.B.3 Suppliers are expected to communicate this Code to all employees.
- 0.B.4 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with.
- 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- 1. The factory had established social responsibility policies, procedures and work instructions to comply with this code. Internal CSR audit and management review was conducted in the factory.
- 2. The factory implemented and maintained systems for delivering compliance to this Code.
- 3. Legally business license was provided for review, the scope of business activity and address were consistent with the business license.
- 4. Mr. Zhang Qing/Management representative was appointed as responsible personal for the implementation of the code.
- 5. The factory had communicated this code to their suppliers and had provided the questionnaire of this Ethical Code through their supply chain.

Code through their supply chain. 6. The factory had communicated the ETI base code to their employees. 7. Valid business license was provided for review.	
Evidence examined:	
Details: Employee manual CSR manual and procedures Supplier management procedure Internal CSR audit records and management review records Training records Worker interview Business License	
Any other comments:	
Nil	

Management Systems		
In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	☑ Yes □ No	
	Please give details:	
	There was no any fines in past one year.	
Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	☑ Yes □ No	
	Please give details:	
	The factory established procedures such as Non-child labor, Non-prison labor and etc. to prohibit employing child labour and prison labour. Also, the factory established some policies to prohibit discrimination, harassment & abuse.	

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If Yes, is there evidence (an indication) of effective implementation? Please give details.	Such policies and procedures were trained to management and employees, and during this audit no child was detected, and no cases of forced labor, discrimination, harassment & abuse was checked. This was also verified by workers and management interview.		
Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment &	☑ Yes □ No		
	Please give details:		
abuse?	Managers and workers had received training in the standards for forced labour, child labour, discrimination, harassment & abuse.		
If Yes, is there evidence (an indication) that training has been effective e.g. training	☑ Yes □ No		
records etc.? Please give details	Please give details:		
	The factory had provided the training to management and workers. The related training records were provided for review. As per interview with employee, they knew the policy and procedure according to ETI code.		
Does the site have any internationally	☑ Yes □ No		
recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or	Please give details:		
other social audits)?	ISO 9000 certificate No.20221Q21400R0S was valid to 14/12/2024, ISO45000 certificate No.20221S20547R0S was valid to 14/12/2024		
Is there a Human Resources	☑ Yes □ No		
manager/department?	Mr. Zhang Qing/Management representative was responsable for HR department		
Is there a senior person /manager responsible for implementation of the code?	☑ Yes □ No		
Toopenelsie ist implementation of the code.	Please give details:		
	Mr. Zhang Qing/Management representative was responsible for implementing the code		
Is there a policy to ensure all worker information is confidential?	☑ Yes □ No		
Thomaton is confidential.	Please give details:		
	Workers' privacy information was protected in the factory.		
Is there an effective procedure to ensure confidential information is kept confidential?	☑ Yes □ No		
	Please give details:		
	The factory established prevention disclosure procedure to ensure the confidential information was kept confidential.		
Are risk assessments conducted to evaluate policy and procedure	☑ Yes □ No		
effectiveness?	Please give details:		
	The factory had conducted the risk assessment to evaluate the effectiveness of the policy and procedure.		
Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	☑ Yes □ No		
	Please give details:		
	The factory had addressed issues found by risk assessments and set up the preventative action for similar non-compliance.		

Does the facility have a policy/code which require labour standards of its own	☑ Yes □ No	
suppliers?	Please give details:	
	Supplier management procedure included labour standards were established in the factory.	
	Land Rights	
Does the site have all required land rights licenses and permissions (see SMETA	☑ Yes □ No	
Measurement Criteria)?	Please give details:	
	Required land rights licenses and permissions were provided by the factory.	
Does the site have systems in place to conduct legal due diligence to recognize	☑ Yes □ No	
and apply national laws and practices	Please give details:	
relating to land title?	There was system in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title.	
Does the site have a written policy and	☐ Yes ☑ No	
procedures specific to land rights?	Please give details:	
	The land in China mainland was belonged to the nation. Anybody, no matter the characters, could only rent the land from governmental deportment for a period. If the factory would like to use the land, it should apply for it from governmental department. The governmental department would make decision on whether to provide the approval.	
Is there evidence that facility/site	☑ Yes □ No	
compensated the owner/lessor for the land prior to the facility being built or expanded?	Please give details:	
	compensated the owner/lessor for the land prior to the facility being built or expanded.	
Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	☐ Yes ☑ No	
	Please give details:	
	No relevant document was provided for review	
Is there any evidence of illegal appropriation of land for facility building or	☐ Yes ☑ No	
expansion of footprint?	Please give details:	
	No evidence of illegal appropriation of land for facility building or expansion of footprint.	

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#### 1 - Freely chosen Employment [Summary of Findings]

- 1: Compliance Requirements
- 1.1 There is no forced, bonded or involuntary prison labour.
- 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

Evidence examined:

Recruitment policy / procedure

Details:

- 1. No forced, bonded or involuntary prison labour was identified during the audit.
- 2. The workers were not required to lodge deposits or their Identity papers to the factory at the beginning of
- 3. All workers were free to move in the workplace, took restroom and water breaks without restrictions.
- 4. The factory did not restrict workers' freedom and workers could leave the factory freely after shift ends. 5 Worker could freely resign after communication with management or fill resign application form in advance of 30 days. 10 out of 10 sampled randomly interviewed workers confirmed they were free to resign after reasonable notice. Such as 30 days' notice in advance for the formal workers.
- 6. The factory established procedures to reduce the risk of forced labour, child labour, discrimination, harassment & abuse.

Employees manual Employee labour contract Employee personnel file with ID copy Employee interview	
Any other comments:	
Nil	
Is there any evidence of retention of original documents, e.g. passports/ID' (If yes,	☐ Yes ☑ No
please give details and category of workers affected)	Please give details:
Is there any evidence of a loan scheme in operation (If yes, please give details and category of workers affected)	☐ Yes ☑ No
	Please give details:
Is there any evidence of retention of wages / deposits (If yes, please give details and	□ Yes ☑ No
category of workers affected)	Please give details:
Are there any restrictions on workers' freedom to terminate employment?	□ Yes ☑ No
and the second s	Please give details:
	The factory did not restriction workers' freedom to terminate employment. Worker could freely resign after communication with management or fill resign application form in advance of 30 days.

If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	☐ Yes ☐ No ☑ Not Applicable  Please give details:  NA
Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	☐ Yes ☑ No Please give details:
	The factory did not restrict workers' freedom and workers could leave the factory freely after shift ends.
Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	☑ Yes □ No □ Not Applicable  Please give details:
	The factory had learned the risks of forced labour and conducted assessment in their supplier chain.
Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	☑ Yes □ No
	Please give details:
	The factory established procedures such as Non-forced labour to prohibit employing forced labour.

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# 2 - Freedom of Association and Right to Collective Bargaining are Respected [Summary of Findings]

- 2: Compliance Requirements
- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
  2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- 1. Right of association or collective bargaining was not restricted.
- 2. 2 worker representatives were elected by workers on Sep. 15, 2022. The factory carried out the communication meeting regularly. The meeting between management and worker representative was held in the factory, and the meeting records were provided for review.
- 3. According to payroll review, and workers interview, neither workers nor their representatives were discriminated against or suffer other repercussions because of freely exercise their right to organize.
- 4. On the audit day, one worker representative was present during the audit and one worker representative was interviewed by the auditor.

# Evidence examined: Details: Freedom of association procedure Worker representative selection procedure and selection record Meeting minutes between management and worker representative Worker representative's interview Worker interview Any other comments: Nil What form of worker representation/union is there on site? (Please add the name of the

there on site? (Please add the name of the	Union	□ Worker Commitee
union or committee in the textbox)	☑ Other	□ None
Other details:	2 worker representatives on site	
Is it a legal requirement to have a union?	☐ Yes ☑ No	
Is it a legal requirement to have a worker's committee?	☐ Yes ☑ No	
Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	☑ Yes □ No	
	Please give details:	
	2 worker representatives were ele workers to carry out the communi- regularly.	
Is there evidence of free elections?	☑ Yes □ No	

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Does the supplier provide adequate facilities to allow the Union or committee to	☑ Yes □ No		
conduct related business?	Please give details:		
	Meeting room for communication with management regularly was available.		
Name of union and union representative, if applicable:	NA		
Is there evidence of free elections?	☐ Yes ☐ No ☑ Not Applicable		
If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Worker representatives and suggestion box		
Is there evidence of free elections?	☑ Yes □ No □ Not Applicable		
Are all workers aware of who their representatives are?	☑ Yes □ No		
Toprosontatives are:	Please give details:		
	Based on interview with sampled employees, they knew their worker representatives		
Were worker representatives freely elected?	☑ Yes □ No		
Date of last election:	2022-09-15		
Do workers know what topics can be raised with their representatives?	☑ Yes □ No		
Were worker representatives/union representatives interviewed?	☑ Yes □ No		
If Yes, please state how many:	1.0		
Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	Meetings were held regularly between the worker representative and factory management. According to document review and workers interview, the latest meeting was conducted on Mar.10, 2023 with topic of Health and safety.		
Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ☑ No		

#### 3 - Working Conditions are Safe and Hygienic [Summary of Findings]

Compliance Requirements

3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for

new or reassigned workers.

3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.

3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.

3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

Through on-site observation:

- 1. Evacuation routes were clean, evacuation plans were posted at all production areas and the evacuation routes of the shared areas were not blocked.
- 2. The ventilation, temperature and lighting in the production workshops were appropriate.
- 3. Adequate exits and adequate fire facilities such as fire extinguishers and fire hydrant were installed in the factory and inspected monthly.

Sufficient First aid kits with medicine were equipped at each production floor.

5. Fire alarm system and electrical equipment were installed and inspected monthly.

6. Clean and sufficient toilets were provided in the factory.

7. No dormitory, canteen & kitchen was provided for workers.

Through document review, workers interview and management interview:

- 1. There was a Health and Safety Committee established in the facility, with the meeting conducted every season. The last meeting was conducted on Mar. 8, 2023.
- 2. Construction project completion acceptance checks had been provided by the factory for review.

3. Construction fire control checks had been provided by the factory for review.

4. The factory had established health and safety policy. The factory maintained complete accidents handling and tracking system.

5. Training of health and safety was provided to all workers

- 6. The factory had one electrician with electrician certificate was in charge of electrical maintenance and safety
- 7. Trained first aiders trained by Red Cross were available in the factory for first aid service.
- The factory provided safety training certificates of production unit administrators for review.
- 9. Factory conducted fire training and joined fire drills twice a year for all employees in the factory, and the last fire drills were conducted on Apr. 28, 2023.
- 10. The drinking water inspection report was provided for review and all of the indexes showed acceptable.
- 11. Risk assessment for new and expectant mothers was included in Safety Risk Assessment Management Rules.

Evidence examined:

Details: Health, safety, environmental policy and procedures Appointment letter Training records Risk assessment records Management certificate of production safety Electrician certificate First aid certificate Fire equipment inspection records Emergency preparedness plan Emergency evacuation records Work-related injury/incident / illness record and analysis	
Any other comments:	
Nil	

Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	☑ Yes □ No
	Please give details:
these communicated to workers?	The factory established Health & Safety policies and procedures and conducted health and safety training for employees every year.
Are the policies included in workers' manuals?	☑ Yes □ No
	Please give details:
	Health & Safety policies were included in worker's manual.
Are there any structural additions without required permits/inspections (e.g. floors	☐ Yes ☑ No
added)?	Please give details:
	Per factory tour, there was not any structural addition without required permits/inspections.
Are visitors to the site informed on H&S and provided with personal protective	☑ Yes □ No
equipment?	Please give details:
	During factory tour, auditor was informed on H&S and was provided with personal protective equipment.
Is a medical room or medical facility provided for workers?(This section is to list evidence to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate))	☐ Yes ☑ No
	Please give details:
	There was no medical room in the factory, but the first aid kits were installed in the production areas.
Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?	☑ Yes □ No
	Please give details:
	2 first aiders trained were available in the factory for first aid service.
Where the facility provides worker transport – is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	☐ Yes ☑ No
	Please give details:
and other verildes:	No transport was provided by the factory.

Is secure personal storage space provided for workers in their living space and is fit for purpose?	☐ Yes ☑ No
	Please give details:
	No dormitory was provided
Are H&S Risk assessments are conducted	☑ Yes □ No
(including evaluating the arrangements for workers doing overtime e.g. driving after a	Please give details:
long shift) and are there controls to reduce identified risk?	Health and safety risk assessment procedure was established and risk identification, assessment and control action list had worked out. The factory provided the risk assessment list for reviewing and effective actions were recorded.
Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of	☑ Yes □ No
	Please give details:
natural resources?	The production activities of the factory were accord with local requirements. And there was no fine happened due to non-compliance to environment regulation in the past 12 months.
Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	☑ Yes □ No
	Please give details:
	The factory learned the requirements on environmental standards by their customers to accord with their requirements.

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Non-Compliance		Evidence
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	Non-Compliance	
Status	OPEN	
Reference	ZAF600078084	
Clause	3 - Working Conditions are Safe and Hygienic	
Issue Title	264 - Machines lack appropriate safety guards (e.g. eye or needle guards on sewing machines, belt / hand guards on other machines)	
Subcategory	Machinery	
New or carried over?	☑ New ☐ Carried Over	
Root cause	☐ Training ☐ System	
	☐ Costs ☐ Lack of workers	
	□ Other	
Root cause - Other		
Local law issue	Safety Production Codes for Presswork ( GB 8176-2012 ) The plant shall select, provide and enforce the use of safety devices for the operator within the press danger zone. Safety devices include safety protection devices (such as a variety of protective cover, protective fence, etc.) and safety control devices (such as hands control devices, light control protection devices, etc.) two categories. When the opening size of the press operating danger zone is less than or equal to 6mm, it is not subject to this limit.  No protective cap.jpg	
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Explanation to the non compliance	Based on factory tour, it was noted that there were diecasting machine in F1 production workshop, but no protective devices are installed to prevent workers from burning.工厂有三台压铸机,但是未安装保护装置以避免工人烫伤	
Follow up method	□ Follow up audit ☑ Desktop audit	
Timescale	☐ Immediate ☐ 30 days ☐ 60 days	
	□ 90 days □ 120 days □ 180 days	
	□ 365 days □ Other	
Actions	It is recommended that the factory should install protective equipment to prevent workers from burning.工厂应安装保护装置防止工人烫伤	

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TUV Rheinland (TUEV Rheinland)

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	Non-Compliance	Evidence
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	Non-Compliance	
Status	OPEN	
Reference	ZAF600078085	
Clause	3 - Working Conditions are Safe and Hygienic	
Issue Title	278 - Personal Protective Equipment (PPE) provide but incidents of workers not using PPE where appropriate	ed
Subcategory	Personal Protective Equipment/Clothing	
New or carried over?	☑ New ☐ Carried Over	
Root cause	☑ Training ☐ System	
	☐ Costs ☐ Lack of workers	
	□ Other	
Root cause - Other		
Local law issue	Work Safety Law of the People's Republic of China, Article 45: The production and business operation units must provide the employees with labor protective articles that meet the national or industrial standards, and supervise and educate the employees to wear and use them in accordance with the rules for use.	
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Explanation to the non compliance	Based on factory tour, it was noted that 2 workers who contact to chemical in paiting workshop didn't wear mask, although the factory already provided. 两名点漆工未佩戴工厂提供的口罩	
Follow up method	□ Follow up audit ☑ Desktop audit	
Timescale	☐ Immediate ☐ 30 days ☐ 60 days	
	☐ 90 days ☐ 120 days ☐ 180 days	s
	□ 365 days □ Other	
Actions	It is recommended that the factory should provide wearing training for workers and strenthen awaren 工厂应提供培训加强员工的意识	PPE ess.

Audit company: TUV Rheinland (TUEV Rheinland)

#### 4 - Child Labour Shall Not Be Used [Summary of Findings]

- 4: Compliance Requirements
- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- 1. The facility establishes a policy that would never employ and use any child labour under the age of 16 years old. The factory kept copies of ID cards with employment history.
- The factory has established effective procedure to verify the workers' ages during the recruitment. All applicants had to fill application form during recruiting, and all information identified in the application form should
- 3. The factory's one manager to interview and check ID cards to verify ages during the recruitment of workers.
- 4. Review the workers' roster, workers' personnel files, labour contracts, employee interview and site observation, no child labour was employed in the factory. The youngest worker was 19 years old. 5. The factory has established forbidden child policy and child labour remedy policy.

Remark: In China, minimum age of work	ker is 16 years old. Workers between 16 -18 are regarded as young labor
Evidence examined:	
Details: Recruitment system Employees roster Employee personnel files with employee Labour contracts Employee interview	e ID copy
Any other comments:	
Nil	

Legal age of employment:	16
Age of youngest worker found:	19
Are there children present on the work floor but not working at the time of audit?	☐ Yes ☑ No
Percentage of under 18's at this site (of total workers)	0.0%
Are workers under 18 subject to hazardous work assignments?	☐ Yes ☑ No
	Please give details:
	No workers under 18

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# 5 - Living Wages are Paid [Summary of Findings]

5: Compliance Requirements

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- 1. The local minimum wage standard for full-time work was set at RMB1840 per Month equivalent to RMB 10.57 per hour (1840/21.75/8) since1st Aug. 2021.
- 2. Payroll's from May. 2022 to Apr. 2023 were reviewed during the audit. As shown in the payroll and verified through worker interviews, wage was calculated at hourly rate. Based on provided payroll records, the minimum wage paid was RMB 16 per hour.
- 3. All employees were provided with written and understandable information about their employment conditions in respect to wages before they entered employment and about the particulars of their wages for the pay period concerned each time that they were paid.
- 4. In Employee Handbook, annual leave, statutory holiday, sick leave, marriage leave, maternity leave and funeral leave were defined. And through payroll and leave records review, these paid leaves were provided to workers.
- 5. Based the records provided by the factory, all employees were paid correctly for their overtime wages, 150% and 200% of normal wage rate was paid for overtime work on normal days and rest days respectively. (Remark: no overtime hours were noted on holidays through payrolls and attendance records review, however, as per factory policy and interview, the overtime hours on holidays will be paid by 300% of normal wage).
- All workers were paid by cash at the end of following month. The latest pay period was Apr. 2023.
- 7. Through document review and employee interview, the numbers of workers on attendance and payroll records were consistent with the number of workers in the employee register. The calculated period was from 1st to the end of every month.
- 8. Based on document review and interview with workers, it is noted that social insurance was insufficient.

#### Evidence examined:

Details:

Payroll records from May. 2022 to Apr. 2023

Attendance records from Mar. 2022 to the audit date

Leave Policy

Employee Handbook Leaving records

Worker interview

Social insurance payment receipt

Any other comments:

Nil

Summary Information			
Criteria	Local Law	Actual at the Site	Is this part of a Collective Bargaining Agreement?

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Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal Maximum Per Day: 8.0 Per Week: 40.0 Per Month: 174.0	Actual Per Day: 8.0 Per Week: 40.0 Per Month: 184.0	NO
Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal Maximum Per Day: 3.0 Per Week: null Per Month: 36.0	Actual Per Day: 2.0 Per Week: 14.0 Per Month: 66.0	NO
Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal Maximum Per Day: 84.6 Per Week: 423.0 Per Month: 1840.0	Actual Per Day: 128.0 Per Week: 640.0 Per Month: 2784.0	NO
Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal Maximum Per Day: null Per Week: null Per Month: null	Actual Per Day: 48.0 Per Week: 256.0 Per Month: 1960.0	NO
	Wages Analysis:		
Were accurate records shown at the first request?	☑ Yes □ No		
Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	Wage list and attendance for 10 samples from Aug. 2022 (random month) 10 samples from Dec. 2022 (random month) 10 samples from Apr. 2023 (current paid month)		
Are there different legal minimum wage grades? If Yes, please specify all.	☐ Yes ☑ No		
If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ Not Applicable  Please give details:		
For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	<ul><li>□ Below legal min</li><li>□ Meet</li><li>☑ Above</li></ul>		
Lowest actual wages found: Note: full time employees and please state hour / week / month etc.	RMB 16 per hour		
Please indicate the breakdown of workforce per earnings	0.0% of workforce earning under minimum wage 0.0% of workforce earning minimum wage 100.0% of workforce earning above minimum wage		
Bonus Scheme found: Please specify details:	Bonus Scheme found:Hot temperature allowance RMB 300 Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.		
What deductions are required by law e.g. social insurance? Please state all types:	Social insurance (individual part) include endowment insurance, medical insurance and unemployment insurance and personal income tax.		
Have these deductions been made?	☐ Yes ☑ No		
Please list all deductions that have been made.	No any deductions on site		
Please list all deductions that have not been made.	social insurance was p do not meet the tax de	paid by the factory and eduction standard	the workers' wages

Were appropriate records available to verify hours of work and wages?	☑ Yes □ No		
Were any inconsistencies found? (if yes describe nature)	☐ Yes ☑ No		
Do records reflect all time worked? (For instance, are workers asked to attend	☑ Yes □ No		
meetings before or after work but not paid for their time)	Please give details:		
ior trieli time)	The attendance records indicated that the punched in and out were calculated as work timeand meetings before or after work were paid for their time, based on workers interview and management interview.		
Is there a defined living wage:	☐ Yes ☑ No		
This is not normally minimum legal wage. If answered yes, please state amount and	Please give details:		
source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.			
If yes, what was the calculation method used.	□ ISEAL/Anker Benchmarks □ Asia Floor Wage		
useu.	☐ Figures provided by Unions ☐ Living Wage Foundation UK		
	☐ Fair Wear Wage Ladder ☐ Fairtrade Foundation		
	☐ Other – please give details:		
Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	☑ Yes □ No		
	Please give details:		
	Adjusting wages according to the local minimum wage.		
Are workers paid in a timely manner in line with local law?	☑ Yes □ No		
Is there evidence that equal rates are being paid for equal work:	☑ Yes □ No		
paid for equal work.	Please give details:		
	Confirmed by workers interview, management interview and factory policy.		
How are workers paid:	☑ Cash ☐ Cheque		
	☐ Bank Transfer ☐ Other		



	Non-Compliance	Evidence	
[Back to findings	summary]		
	Non-Compliance		
Status	OPEN		
Reference	ZAF600078082		
Clause	5 - Living Wages are Paid		
Issue Title	423 - Compulsory insurance (e.g. social insurance, accident insurance etc.) not paid - systemic		
Subcategory	Benefits & Insurance		
New or carried over?	☑ New ☐ Carried Over		
Root cause	☐ Training ☐ System		
	☑ Costs ☐ Lack of workers		
	□ Other		
Root cause - Other			
Local law issue	Labor Law of the People's Republic of China (2018 Amendment) Article 72, The sources of social insurance funds shall be determined according to the categories of insurance, and an overall pooling of insurance funds from the society shall be introduced step by step. The employing unit and laborers must participate in social insurance and pay social insurance premiums in accordance with the law. Article 73, Laborers shall, in accordance with the law, enjoy social insurance benefits under the following circumstances: 1. Retirement; 2. Illness or injury; 3. Disability caused by work-related injury or occupational disease; 4. Unemployment; 5. Child-bearing.		
ETI code	5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.		
Explanation to the non compliance	Based on the receipts for social insurance in past 12 months, it was noted that insufficient social insurance coverage was identified, for example, as per the receipt for most current month of May. 2023, only 11 out of 36 eligible employees had participated in Endowment insurance, unemployment insurance, medical insurance, and maternity insurance, and the factory provided work-injury insurance for 23 workers. Note: 1). There was a total of 39 employees including 3 rehired workers, 2) commercial insurance was provided to 20 employees. 社保缴纳不足,工厂目前有39人,其中有3名退休返聘员工,36名应参加社保员工中只有11人参加了四险. 为23名员工购买了工伤险,为20名员工提供商业险。		
Follow up method	✓ Follow up audit ☐ Desktop audit		

Timescale	☐ Immediate	□ 30 days	☑ 60 days		
	□ 90 days	□ 120 days	☐ 180 days		
	□ 365 days	□ Other			
Actions	social insurance	Factory should ensure all workers enroll in all 5 types of social insurance schemes in order to receive their statutory welfare benefits and to comply with the law. 应全员参保			

Audit company: TUV Rheinland (TUEV Rheinland)

Report reference: ZAA600012460

Start Date: 2023-06-05

End Date: 2023-06-06

Sedex Audit Reference:

## 6 - Working Hours are not Excessive [Summary of Findings]

6: Compliance Requirements

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week. 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended

to be not less than 125% of the regular rate of pay.
6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.

6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where all of the following are met:

6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- 1. The factory provided the attendance records for workers from May 2022 to audit date for review during the audit date.
- 2. The working hours in the factory were recorded by Fingerprint attendance system.
- 3. Based on attendance records from May 2022 to audit day review, it was found that workers' monthly overtime hours exceeded 36 hours in most of months. Three sampled months Apr. 2023 (current paid month), Dec. 2022 and Aug. 2022 were randomly selected. It was found that 10 out of 10 workers' monthly overtime was 62 hours in Apr. 2023, 10 out of 10 workers' monthly overtime was 66 hours in Dec. 2022 and 10 out of 10 workers' monthly overtime was 60 hours in Aug. 2022.
- 4. During the workers interview, workers confirmed that they worked overtime voluntarily. The workers had right

### to refuse overtime work. Evidence examined: Details: 1.Attendance Records: from May 2022 to the audit day 2. Production records: daily production records, delivery in/ out records of warehouse, inspection records. 3. Employee interview Any other comments: Nil

Working hours' analysis		
Systems & Processes		
What timekeeping systems are used?	Fingerprint attendance system	
Is sample size same as in wages section?	☑ Yes □ No	
	Please give details:	
Are standard/contracted working hours defined in all contracts/employment agreements? (If no, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements.)	☑ Yes □ No	

Are there any other types of contracts/employment agreements used?	☑ Yes □ No
If Yes, please complete as appropriate:	□ 0 hours ☑ Part time
	□ Variable hours □ Other
Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week? (If yes, please detail hours, %, types of workers affected and frequency.)	☐ Yes ☑ No
Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	☑ 1 in 7 days ☐ 2 in 14 days ☐ No (please explain)
Is this allowed by local law?	☑ Yes □ No
Maximum number of days worked without a day off (in sample):	6
Stand	ard/Contracted Hours worked
Were standard working hours over 48 hours	☐ Yes ☑ No
per week found? (If yes, % of workers & frequency)	% of workers:
	null%
	Frequency:
Any local waivers/local law or permissions which allow averaging/annualised hours for this site? (If yes, please give details.)	☐ Yes ☑ No
	Overtime Hours worked
Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: 2 hours per day / 14 hours per week/ 60 hours per month in Aug. 2022. 2 hours per day / 14 hours per week/ 66 hours per month in Dec. 2022. 2 hours per day /14 hours per week/ 62 hours per month in Apr. 2023.
Combined hours (standard or contracted +	☐ Yes ☑ No
overtime hours = total) over 60 found?	Please give details:
	The maximum 54 hours per week
Approximate percentage of total workers on highest overtime hours:	100.0%
Is overtime voluntary? (Please detail evidence e.g. Wording of contract /	☑ Yes □ No □ Conflicting Information
employment agreement / handbook /	Please give details:
worker interviews / refusal arrangements)	Labour contracts had defined that the workers' overtime working were voluntary. Working hours' procedure also stipulated that the workers could attend the overtime working by their voluntary. In additional, 10 out of 10 randomly sample interviewed workers also confirmed that they took the overtime working by their own will.
	Overtime premium

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Are the correct legal overtime premiums paid? (Please give details of normal day overtime premium as a % of standard wages)	
	Please give details:
	Overtime hours on normal working days and rest days were compensated by 150% and 200% respectively of normal wage standard.(Remark: no overtime hours were noted on holidays through payrolls and attendance records review, however, as per factory policy and interview, the overtime hours on holidays will be paid by 300% of normal wage)
Is overtime paid at a premium?	☑ Yes □ No
	100% workers were paid at a premium monthly.
If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant.	<ul> <li>☑ No</li> <li>☐ Consolidated pay</li> <li>☐ Collective         <ul> <li>Bargaining</li></ul></li></ul>
Please give details	NA
If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant. (Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other)	✓ Overtime is voluntary
Consolidated pay / CDA of Other)	demonstrate (please specify) exceptional circumstances
Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other	NA
Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	□ Yes ☑ No
If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule?	☑ Yes □ No

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	Non-Com	pliance			Evidence
[Back to findings	summary]				
	Non-Com	pliance			
Status	OPEN				
Reference	ZAF600078083				
Clause	6 - Working Hours a	are not Excessi	ve		
Issue Title	480 - Overtime is no frequency and level workers and / or wh	of hours work	ed by individual		
Subcategory	Overtime				
New or carried over?	☑ New	□ C	arried Over		
Root cause	☐ Training	□S	ystem		
	□ Costs	☑ La	ack of workers		
	□ Other				
Root cause - Other					
Local law issue	extend working hou production or busin union and labourers a day shall generall extension is called extended hours shaunder the condition guaranteed. However	PRC Labour Law, Article 41 The employing unit may extend working hours due to the requirements of its production or business after consultation with the trade union and labourers, but the extended working hour for a day shall generally not exceed one hour; if such extension is called for due to special reasons, the extended hours shall not exceed three hours a day under the condition that the health of labourers is guaranteed. However, the total extension in a month shall not exceed thirty-six hours.  Overtime record.png			
ETI code	6.1 - Working hours collective agreemer below, whichever a workers. Sub-claus international labour	nts, and the pro ffords the great es 6.2 to 6.6 a	visions of 6.2 to 6.6 ter protection for		
Explanation to the non compliance	According to the attendance records of employees, it was noted the monthly overtime hours exceeded 36 hoursin May. 2022 to Apr 2023.Based on 10 sampled workerstime records. 1). 10 out of 10 ran domly selected workers reached 66 hoursin Dec. 2022 2). 10 out of 10 randomly selected workers reached 60 hours in Aug. 2022 3). 10 out of 10 randomly selected workers reached 62 hours in Apr. 2023. 加班超时。 抽样的10人中有10人 2022年12月加班66小时,2022年8月加班60小时,2023年4月加班62小时。				
Follow up method	☑ Follow up audit	□ D	esktop audit		
Timescale	□ Immediate	□ 30 days	☑ 60 days		
	□ 90 days	☐ 120 days	☐ 180 days		
	☐ 365 days	□ Other			
Actions	It is recommended	that the factory	should reduce the		

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overtime to ensure the monthly overtime hours within 36 hours per month. 应控制月加班时间在36小时内.

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#### 7 - No Discrimination is Practiced [Summary of Findings]

#### 7: Compliance Requirements

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- 1. Non-discrimination policy was reviewed. And no discrimination issue was found.
- 2. No employee was required to do the examination of the hepatitis B virus and HIV, verified from worker interview.
- 3. Employment contracts were provided for review and they showed that male and female employees are on the same pay grade.
- 4. There was an internal grievance process, all interviewed workers were aware of the grievance channels in

case they encountered any discrimination cases. 5. There was no evidence of discrimination in employment, promotion, compensation, welfare, dis retirement found. 6. No any documents show any differential treatment to different workers, constituting discrimination	
Evidence examined:	
Details: Factory rules and regulations Wages, benefits and compensation policy Employment contracts Disciplinary practices Penalty records / reward records Promotion / demotion records Appeal, suggestion records and follow-up	
Any other comments:	
Nil	

Gender breakdown of Management + Supervisors (Include as one combined group)	Male: 60.0%	0	Female: 40.0%
Number of women who are in skilled or technical roles (e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst)	2 female workers were engaged in work of technician.		
Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?	☐ Hiring ☐ Promotion	<ul><li>☐ Compensation</li><li>☐ Termination or retirement</li></ul>	<ul><li>☐ Access to training</li><li>☑ No evidence of discrimination found</li></ul>
Please give details	No discrimination on site		
Р	nt		
What type of training and development are available for workers?	Fire safety, production promotion and etc.		

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Are HR decisions e.g. promotion, trainic compensation based on objective, transparent criteria? (If no, please providetails)	

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#### 8 - Regular Employment Is Provided [Summary of Findings]

8: Compliance Requirements

8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

- Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour. The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- 1. Recruitment process and procedures were established in the factory.
- 2. All employees were recruited by the factory directly. No labor agency was used to hire employees. No temporary employee, apprenticeship schemes or home employee was identified by the auditors.
- 3. All reviewed files were well maintained including an application form, the age verification documents, and contracts of employment.
- 4. Through the employee interview that all workers received signed contract of employment and copy of the same included in personal file.

5. The terms and conditions stated in the contract of employment complied with local laws.
Evidence examined:
Details: Employee Handbook Labour contracts Worker interview Recruitment policy Personal file with ID copy
Any other comments:
Nil

Responsible Recruitment			
All Workers			
Were all workers presented with terms of employment at the time of recruitment, did	☑ Terms & Conditions presented	<b>V</b>	Understood by workers
they understand them and are they same as current conditions?	☑ Same as actual conditions		

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Did workers pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement? (If yes, please describe details and specific category(ies) of workers affected)	☐ Yes ☑ No
	Migrant Workers
Type of work undertaken by migrant workers:	All production processes and management
Please give details about recruitment agencies for migrant workers:	Number of (in country) recruitment agencies used: 0 Number of (outside of local country) recruitment agencies used: 0
Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?	☐ Yes ☑ No  Please give details:  the migrant workers were employed by the factory directly and no such deductions.
Is there any observation on this finding?	NA
Are any migrant workers in skilled, technical or management roles? (This should include all migrant workers including permanent workers, temporary and/or seasonal workers)	<ul><li>✓ Yes □ No</li><li>2 migrant workers were engaged in work of management.</li></ul>
	Non-employee workers
Recruitment Fees	
Are there any fees?	☐ Yes ☑ No
Agency Workers (if applicable) (Workers sou by the agency. Usually the agencies are pai	rced from a local agent who are not directly paid by the site, but paid d by the site and the wages of the individual workers are paid by the agency.)
Number of agencies used (average):	0
Please provide the names of agencies if applicable	NA
Were agency workers' age / pay / hours included within the scope of this audit?	☐ Yes ☑ No
Were sufficient documents for agency workers available for review?	☐ Yes ☑ No
Is there a legal contract agreement with all agencies?	☐ Yes ☑ No Please give details: NA
Does the site have a system for checking labour standards of agencies?	☐ Yes ☑ No Please give details: NA
the contractors are paid by the site and the	generally individuals who supply several workers to a site. Usually e wages of the workers are paid by the contractor. Common terms , gang bosses, labor provider.)
Any contractors on site?	☐ Yes ☑ No Please give details: NA

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Do all contractor workers understand their terms of employment?	☐ Yes ☑ No
	Please give details:
	NA

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# 8A - Sub-Contracting and Homeworking [Summary of Findings]

8A: Compliance Requirements

8.A.1 There should be no sub–contracting unless previously agreed with the main client.
8.A.2 Systems and processes should be in place to manage sub–contracting, homeworking and external processing.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and

who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.
Current Systems:
No home working was identified in the factory.     Based on onsite observation, the factory had the electroplate ,Welding and printing processes sub-contracting for manufacturing the products.
Evidence examined:
Details: No home working identified. Documents review Management interview On-site observation
Any other comments:
Nil

Summary of sub-contracting – if applicable			
Is there any sub-contracting at this site?	☑ Yes □	No	
Process subcontracted			
Process Subcontracted		electroplate ,Welding and printing processes	
Name of factory		Fujian Xiapu Hongchang Scrapping Co., Ltd	
Address		Liuzhou Bay, Xiapu County, Ningde, Fujian.	
Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting?	<ul> <li>✓ Yes □ No</li> <li>Please give details:</li> <li>The factory current production capacity was consistent with onsite.</li> </ul>		
If sub–contractors are used, is there evidence this has been agreed with the main client? (If yes, please provide details)	☑ Yes ☐ No  The sub-contracting process used has been agreed by the main clients.		
Number of sub-contractors/agents used:	1		
Is there a site policy on sub-contracting?	☑ Yes □ No The factory had the sub–contractor policy.		
What checks are in place to ensure no child labour is being used and work is safe?	Currently the sub-contractors were being managed by the site, there were checks on whether children were present by internal audit.		
Summar	y of homew	orking – if applicable	
Is homeworking used at this site?	□ Yes 🖫	∃ No	

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# 9 - No Harsh or Inhumane Treatment is Allowed [Summary of Findings]

9: Compliance Requirements

- 9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.
- 9.2 companies should provide access to a confidential grievance mechanism for all workers

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- 1. The factory management established a disciplinary procedure for workers' misbehaviour which included oral warning, written warning and finally termination and the site, had developed a training program for all employees on the procedure. Confirmed by workers interview, they were aware of the disciplinary procedure.
- 2. The factory established a policy on Harsh Treatment. Confirmed by workers interview, there was no such negative evidence happened in the past.
- 3. There was an internal process for grievance, which is an anonymous suggestion box, where workers can report any grievances (harassment, bullying, discrimination etc.). Any received complaint will be handled by management, without any reprisal for the worker in question.

## Evidence examined:

#### Details:

- 1. The relevant policy on prevention of harassment and abuse
- 2. Internal grievance procedure documentation
- 3. Training records
- 4. Management and workers interview

Any other comments:	
Nil	

Are there published, anonymous and/or open channels available for reporting any	☑ Yes □ No	
violations of Labour standards and H&S or	Please give details:	
any other grievances to a 3rd party?	Records of opening suggestion bowere available for employees' con	ox, email and telephone number nplaints.
If yes, are workers aware of these channels and have access? Please give details.	based on worker interview and site tour, those channels were available for employees.	
If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism,comment box etc. Please give details.	suggestion box were available onsite.	
Which of the following groups is there a	☑ Worker	□ Communities
grievance mechanism in place for?	□ Suppliers	□ Other
Please provide grievance mechanism details	There is a suggestion box system, monitored by H&R Manager.	
Are there any open disputes?	☐ Yes ☑ No	
	Please give details:	

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Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	✓ Yes □ No Please give details:
Is there a published and transparent disciplinary procedure?	✓ Yes □ No Please give details:
If yes, are workers aware of these the disciplinary procedure?	✓ Yes □ No Please give details:
Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)?	☐ Yes ☑ No Please give details:

#### 10A - Entitlement to Work and Immigration [Summary of Findings]

10A: Compliance Requirements

10.A.1 Only workers with a legal right to work shall be employed or used by the supplier.

10.A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

1. No employment agency was used by the factory.

2. The factory recruited the new workers by the advertisements or the workers' recommendation.

3. All workers would be reviewed and validated the original documentation before they employed.

#### Evidence examined:

#### Details:

1. Labour contract

- 2. Personnel files
- 3. Hiring procedure
- Worker handbook
- 5. Management and workers interview

#### Any other comments:

Nil

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#### 10B4 - Environment 4-Pillar [Summary of Findings]

10B4: Compliance Requirements

- 10.B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.
- 10.B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc. 10.B4.3 Businesses shall be aware of their end client's environmental standards/code requirements
- 10.B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.
- 10.B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 10.B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details).
- 10.B4.7 Businesses shall make continuous improvements in their environmental performance.
- 10.B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation
- 10.B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.
- 10B4: Guidance for Observations
- 10.B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.
- 10.B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment the client/supplier may decide a full environmental audit is required (see also best practice guidance/environment and guidance for auditor)

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- 1. The factory had established written procedure for environment management.
- 2. One senior manager (Mr. Zhang Qing/Management representative) was responsible for continuous improvements in their environmental performance.
- 3. The factory had provided environment training for relative management and workers per year and kept relative training records.
- Environment policy and risk assessment had been conducted for environment.
- 5. Based on onsite observation, the wastes such as domestic waste were classified and handled properly. The production process was simply assembly, only little ethyl alcohol was used. No hazardous waste generated.
- 6. No administrative penalty related to environmental issues was identified during this audit.
- 7. Based on document review, the EIA report, approval, EPCA and pollutant discharge registration permit were all available for review.
- 8. The environmental monitoring reports for waste air emission, boundary noise, domestic waste water were all provided for review.

#### Evidence examined:

Details:

Environment protection policy

**Environment policy** 

Environment monitoring report

The records of the use and discharge of energy use, water use

Any other comments:

Nil

Environmental Analysis		
Is there a manager responsible for Environmental issues (Name and Position):	Mr. Zhang Qing/Management representative	
Has the site conducted a risk assessment on the environmental impact of the site, including implementation of controls to	☑ Yes □ No	
	Please give details:	
reduce identified risks?	The factory had conducted a risk assessment on the environmental impact.	
Does the site have a recognised environmental system certification such as ISO 14000 or equivalent?	☐ Yes ☑ No	
	Please give details:	
	No such certificate	
Does the site have an Environmental policy?	☑ Yes □ No	
If yes, is it publicly available?	☑ Yes □ No	
If yes, does it address the key impacts from their operations and their commitment to	☑ Yes □ No	
improvement?	Please give details:	
	The factory addressed the key impacts from their operations and their commitment to improvement.	
Does the site have a Biodiversity policy?	☐ Yes ☑ No	
Is there any other sustainability systems present such as Chain of Custody, Forest Stewardship Council (FSC), Marine Stewardship Council (MSC) etc.?	☐ Yes ☑ No	
	Please give details:	
	No such system	
Have all legally required permits been shown?	☑ Yes □ No	
SHOWIT:	Please give details:	
	The factory provided all legally required permits for review.	
Is there a documentation process to record hazardous chemicals used in the manufacturing process?	☐ Yes ☐ No ☑ Not Applicable	
	Please give details:	
	The factory did not use chemicals in manufacturing process.	
Is there a system for managing client's	☑ Yes □ No	
requirements and legislation in the destination countries regarding	Please give details:	
environmental and chemical issues?	The factory established a system for managing client's requirements.	
Facility has reduction targets in place for environmental aspects e.g. water consumption and discharge, waste, energy	☑ Yes □ No	
	Please give details:	
and green-house gas emissions:	The factory had reduction targets in place for environmental aspects.	
Facility has evidence of waste recycling and is monitoring volume of waste that is	☑ Yes □ No	
is monitoring volume of waste that is recycled.	Please give details:	
	The factory monitored and recorded the waste recycling.	

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Does the facility have a system in place for accurately measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards?	☑ Yes □ No			
	Please give details:			
	There was a system in place for accurately measuring and monitor consumption of key utilities of water, energy and natural resources.			
Has the facility checked that any Sub- Contracting agencies or business partners operating on the premises have the appropriate permits and licences and are conducting business in line with environmental expectations of the facility?	☑ Yes □ No			
	Please give details:			
	There were procedures to control and manage business partners and the factory communicated the environmental expectation to its suppliers.			
U	sage/Discharge analysis			
Criteria	Previous year: 2022	Current year: 2023		
Electricity Usage: Kw/hrs	604207 205703			
Renewable Energy Usage: Kw/hrs	0	0		
Gas Energy Usage: Kw/hrs	0	0		
Has site completed any carbon Footprint Analysis?	No	No		
If Yes, please state result				
Water Sources	Local water authority	Local water authority		
Water Volume Used	1000	300		
Water Discharged	Municipal sewage pipe network	Municipal sewage pipe network		
Water Volume Discharged	800	240		
Water Volume Recycled	200	60		
Total waste produced	15T	5T		
Total hazardous waste produced	4T	1.7T		
Waste to recycling	5T	2T		
Waste to landfill	2T	1T		
Waste to other	0	0		
Total Product Produced	3000000pcs	13000000pcs		

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# 10C - Business Ethics – 4-Pillar Audit [Summary of Findings]

10C: Compliance Requirements

- 10.C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.
- 10.C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.
- 10.C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.
- 10.C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.
- 10.C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,
- 10.C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics
- 10.C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.
- 10C: Guidance for Observations
- 10.C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers.
- 10.C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers. This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current Systems:**

- 1. The factory had a policy on business ethically without bribery, corruption and it was communicated to related workers and their suppliers.
- 2. Key workers had signed the anti-bribery and anti-corruption commitments.
- 3. The factory had a transparent system in place for confidentially reporting business ethics.
- 4. Mr. Zhang Qing/Management representative was a designated person responsible for business ethics in the facility.

# 5. No bribery, corruption activities were identified during this audit. Evidence examined: Details: Policy on business ethics Local law about business ethics Communication records about business ethics with relevant employees Any other comments: Nil

Does the facility have a Business Ethics Policy and is the policy communicated and applied internally, externally or both, as appropriate?	<b>~</b>	Internal Policy	
	<b>~</b>	Policy for third parties including suppliers	
		Please give details:	

The factory established policy on business ethics, bribery, and corruption. And the factory signed the anti-bribery and anti-corruption commitment letters with their suppliers.

2023-06-06

2023-06-05

Audit company: Report reference: Start Date: End Date:

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Does the site give training to relevant personnel (e.g. sales and logistics) on	☑ Yes □ No
business ethics issues?	Please give details:
	The factory had provided training to relevant personnel such as sales, purchasing and etc.
Is the policy updated on a regular (as needed) basis?	☑ Yes □ No
	Please give details:
	The factory updated the policy annually.
Does the site require third parties including suppliers to complete their own business	☑ Yes □ No
ethics training	Please give details:
	The factory required its suppliers to complete their own business ethics training.

Audit company: Report reference: Start Date: ZAA600012460 2023-06-05 End Date:

2023-06-06

# **Attachments**



Photo\_ZAA600012460.pdf



Onsite capr\_ZAA600012460.pdf



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Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

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http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw\_3d\_3d

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https://www.surveymonkey.co.uk/r/BRTVCKP

Audit company:

TUV Rheinland (TUEV Rheinland)

Report reference: ZAA600012460

Start Date: 2023-06-05

End Date: 2023-06-06